



2736
#6

ATTORNEY'S DOCKET NO: C0441/7160

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lundy Lewis
Serial No: 09/577,224
Filed: May 23, 2000
For: METHOD AND APPARATUS FOR REACTIVE AND DELIBERATIVE
SERVICE LEVEL MANAGEMENT (SLM)

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED
SEP 28 2000
TC 2700 MAIL ROOM

Transmitted herewith is/are the following document(s):

- ☒ Information Disclosure Statement
- ☒ Form 1449 w/references

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617)720-3500, Boston, Massachusetts.

No fee is required. If the fee is insufficient, the balance may be charged to the account of the undersigned, Deposit Account No. 23/2825. A duplicate of this sheet is enclosed.

Respectfully submitted,

Therese A. Hendricks

By: _____
Therese A. Hendricks
Registration No. 30,389
Wolf, Greenfield & Sacks, P.C.
600 Atlantic Avenue
Boston, MA 02210
Tel. (617)720-3500

HEREBY CERTIFY THAT THIS CORRESPONDENCE IS DEPOSITED
WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS
MAIL IN AN ENVELOPE ADDRESSED TO: ASSISTANT
COMMISSIONER FOR PATENTS, WASHINGTON, DC 20231

9-22-00
DATE

Therese A. Hendricks

THERESE HENDRICKS

Docket No. C0441/7160
Dated: September 22, 2000
XNDD